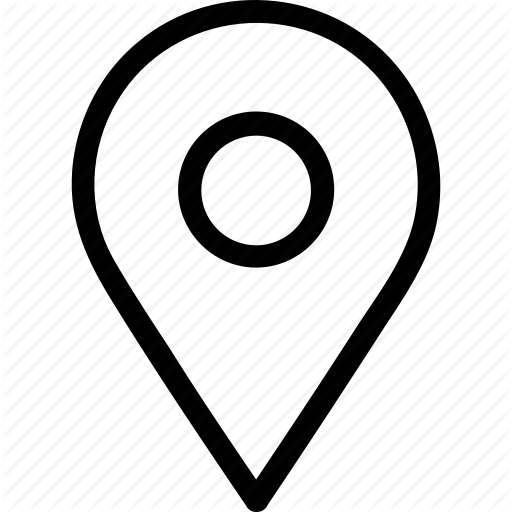
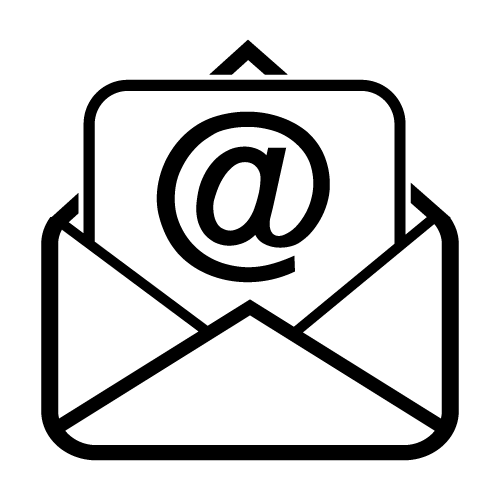
# Profile



**Tools and Technology Used**

* JIRA, Confluence, Rally

**Skills & Competencies**

* Waterfall, Agile/Scrum, Hybrid
* Comprehensive experience in requirement elicitation, management and documentation
* Excellent written and verbal communication
* SDLC
* Ability to perform with minimum supervision, team player, mentor with problem solving skills
* Self-motivated with growth mindset
* Teamwork
* Decision making
* Knowledge of source to target data mapping, data modeling and SQL queries
* Ability to create use cases, activity diagram, entity relation diagram and wireframe
* Responsive, adaptive and fluid web designs
* TCIP, OSI Model, UDP, and conceptual knowledge of Routing and Switching
* Knowledge of API, XML request and response

**Syed**

**Project Manager/Scrum Master**

Vignesh@radustekservices.com

732 200 0304

Malvern PA USA/ NJ

8+ years of experience wearing multiple hats. An enthusiastic, proactive and result-oriented Certified Scrum Master with proven knowledge in Agile, Scaled and Kanban Methodologies. I am detail oriented and have excellent verbal and written communication skills. Skilled in continuous improvement, change management, agile transformation, team collaboration, effective efficient and predictable processes,

self-organization, lean software development and leadership. Proven ability to implement Agile best practices throughout the Project Lifecycle based on data-driven decisions to fill the client desired satisfaction gaps. I lead a diverse and highly motivated cross-functional team to ensure the continuous delivery of high-quality customer-focused business value in a complex environment.

# Professional Experience

## Vanguard - Project Manager/Scrum Master

Malvern PA, USA October 2019 to Present

**Project:** Replicate data from legacy DB2 to DynamoDB on AWS cloud platform. Data in the pipeline consists of multiple applications.

Refactoring endpoint to leverage data present on DynamoDB.

## Responsibilities

* Responsible for facilitating all agreed upon agile framework (Scrum, Kanban) ceremonies
  + Sprint Planning Facilitation, Daily Scrum Facilitation (Build self- managed sprint goal focus team), Sprint Review Facilitation, Sprint Retrospective Facilitation
* Responsible for managing and removing the impediments
* Assist Product Owner create and maintain the product backlog so that it is prioritized and groomed for the team to pull from
* Help Product Owner build relationship of Trust, equity, and cooperation with the team
* Help Product Owner work with Higher Management to keep the status of the Durable Product Team visible and work towards optimizing the impact of the product
* Safeguard the team
* Keep team focused and following agile practices and values
* Ensure cross-team coordination is efficient and valuable
* Ensure Stakeholder Engagement
* Ensure creating Accountability within the team
* Help team create Work Agreement and encourage them to adhere to it
* Help team to understand Metric (Metric coaching)
* Creating visibility by implementing transparency in the team
* Encourage to promote Growth Mindset among the team members
* Promote Flow (Visualize impediments and their impacts using WIP Limits)
* Promote Self Awareness (Understand weaknesses and strengths. Actively listen and search out feedback on how you perform)
* Sharepoint,
* MS Visio
* AXURE RP
* Microsoft Office Suite(Word, Excel, PowerPoint)
* SVN, Git
* JavaScript, JQuery. ReactJS,
* AngularJS, NodeJS, CSS3, HTML5, XML, DOM,SQL
* IDE - Eclipse, Webstorm, Visual Studio etc
* Webpack
* Ajax
* Bootstrap
* Networking
* CNNA (Routing Switching )
* CNNP (Routing Switching )

**Education**

* **University of Phoenix**

Master in Business Administration (MBA)

USA - Year 06/2013

* **University of Phoenix** BSIT (Information system securities)

USA - Year 02/2011

* **University of Punjab** Bachelor of Arts (Journalism) Pakistan - Year 2000

**Certifications**

* PSM-l
* PSM -ll
* PSPO-l
* PSPO-ll
* PSK-l
* SPS
* PAL - EBM

**Certificates of Training**

* CCNA (R&S)
* Promote Quality (turning technical debt to outcomes)
* Promote sustainability (understand short- and long-term goal)
* Outcome focus - Help team connect the output to outcomes
* Scrum of Scrums
* Coach and promote an environment to stand up against

anti-pattern and call them out when you see them. To stand up for what is right for the product and the team

* Coaching
  + teaching, mentoring, advising, and role-model to understand and implement to promote agile values and practices

## Achievement:

Featured as the best agile team and team success story was published in the edition of Vanguard’s The Agilist in Sept 2021.

## Army & Airforce Exchange Services - Project Manager/Scrum Master

Dallas TX, USA Feb 2019 to October 2019

**Project:** Develop native App for Army and Air Force personnel with features such as Promotions, Notifications, ecommerce integration, shopping, biometric login, installation information, and add military star card etc

## Responsibilities

* Facilitated Scrum ceremonies
* Estimate the planned work and give high level timeline to the Product Owner
* Coach team members about the scrum framework
* Prioritize and groom the backlog with Product Owner
* Conduct daily scrum from left to write and measure progress against the Sprint goals
* Shield the team from distraction and remove impediments
* Review JIRA metrics with the team to improve progress
* Acted as primary liaison between business stakeholders and scrum team.
* Identified, Contacted, facilitated meeting to elicit business requirements from stakeholders
* Based on requirements drafted high level stories in JIRA for creative team to develop wireframes
* Based on approved wireframes, provided detailed acceptance criteria in the drafted stories for developers
* Facilitate defect triage meetings
* Facilitated UAT meetings
* Facilitated Daily Scrum, Sprint Planning

## Fidelity Investment - Business Analyst/Scrum Master

* CCNP (R&S)
* PMI ACP

**Languages**

* English
* Hindi
* Urdu
* Punjabi

Cary NC, USA Oct 2015 to Sept 2017

**Project**: Implemented Electronic Fund Transfer (EFT) and Wire Transfer functionality widget for the customers. Integration of transfer money to and from a bank account to Fidelity brokerage, mutual funds,

## Responsibilities

* Acted as primary liaison between business stakeholders and scrum team.
* Interacted with different business and cross functional team members for achieving hand on project’s success.
* Written user stories, acceptance criteria for functional business requirements.
* Facilitated sprint planning, daily scrum, sprint review, and retrospective meetings.
* Worked with API, XML request, response files and data mapping.
* Created UML, activity and process flow diagrams using MS Visio.
* Created wireframe for EFT and Wire Transfer process.
* Facilitated UAT and other testing procedures when required, produced test cases, test scripts, managed progress and debugging.

## United HealthCare - Business Analyst/Scrum Master

Santa Ana CA, USA April 2015 to Sep 2015

**Project:** Developed data driven UI pages using AngularJS, Jade template, and coffee scripts

## Responsibilities

* Developed use cases scenarios
* Interact with Program manager and stakeholders to gather requirements
* Facilitated JAD meetings to gather and confirm functional and nonfunctional requirements, documented and communicated the requirements
* Worked with developers during the development, testing phases answering their questions
* Closely working with the product owner and business analyst
* Working with the information architect to understand the UI/UX requirements
* Working with the test engineer to fix bugs
* Facilitated all scrum ceremonies
* Created stories in the backlog and acceptance criteria
* Coached team about the Scrum Manifesto/Principles
* Estimated the work on hand and communicated the estimated timeline to the Product Owner
* Review JIRA metrics to monitor Project Progress, bottlenecks, cycle time, throughput and WIP

## Best Buy - Business Analyst/Scrum Master

Richfield MN, USA Feb 2013 to March 2015

**Project:** Implemented reward loyalty program based on points, provided functionality to print reward certificates or use QR code to redeem points. Based on spending, points are awarded to the customers and categories them to Elite, Elite Plus. Retired legacy login and create account pages with more secure pages using entropy algorithm.

## Responsibilities

* Facilitated scrum ceremonies
* Facilitated Sprint planning meeting to create Sprint goals
* Actively helping Product Owner with Product Backlog
* Helped foster communication between Product Owner and the team
* Created use cases diagram and identified actors, system boundary and downstream systems.
* Created wireframes and screen mock-ups
* Coordinated efforts with developers and testers
* Participated in test planning and test strategy formulation
* Assisted non-technical business end users in UAT testing